New R-LINK 2

Software upgrade installation guide

> ⚠️
>
> This upgrade is **only compatible** with Renault vehicles equipped with R-LINK 2 multimedia systems where the **VIN number has been verified** on the multimedia website. Use the software only on this specific Renault. Do not install it on another car.

How to perform updates?

Check if there are any updates for your vehicle
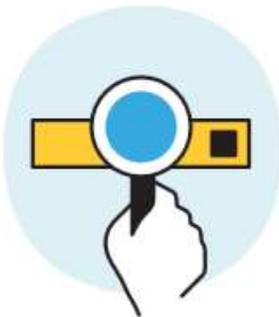
Download this update on a USB stick

Plug this USB stick into your connected system

You can find your **VIN number** in your car or on your **V5 car registration document**. This information is <u>mandatory</u> to check if the software upgrade is available for your Renault vehicle. Please check the number. It must begin with VF and include 17 digits without any letters "i" nor "o".
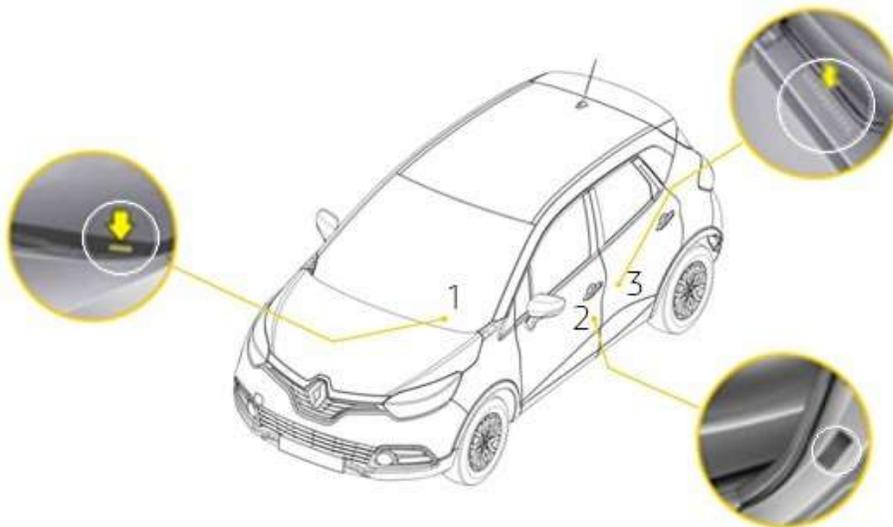
Before you start: Find a USB stick in FAT 32 format (8GB-32 GB)

[i] To check if your USB stick is in FAT 32 format access its properties (example: right click on PC/ properties).

Removable Disk (F:) Properties

General | Tools | Sharing | ReadyBoost | Customize

Type: Removable Disk

File system: **FAT32**

| | Used space: | 4,883,341,312 bytes | 4.54 GB |
| | Free space: | 10,828,414,976 bytes | 10.0 GB |

Capacity: 15,711,756,288 bytes 14.6 GB

Drive F:

OK | Cancel | Apply
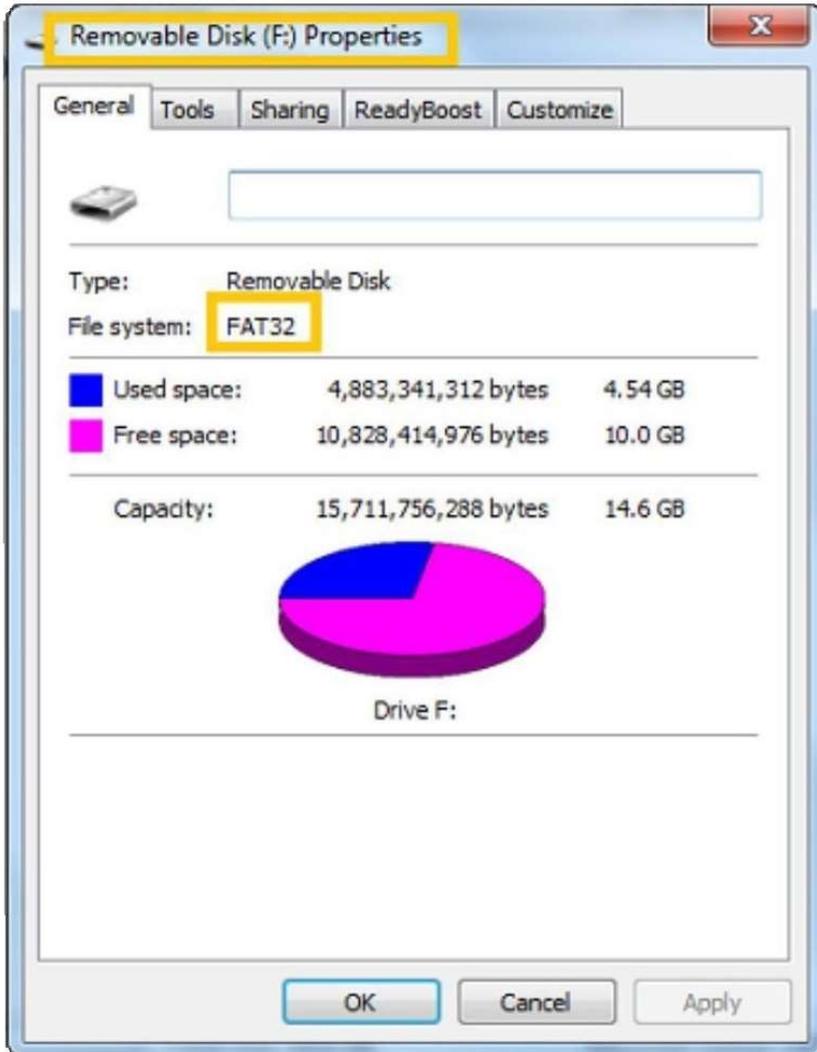
Make sure that your internet connection is active during the whole process.
Please **do not interrupt the download** whilst it is in progress.

Step 1: Download the software

Example screen. The version's number is indicated at the time of the download.

Step 2: Unzip the file

Unzip and "Extract" the file you have downloaded. You can use 7-zip (http://www.7-zip.org/) to do this. Then copy the **R-LINK folder** onto the USB key at the root. Keep the R-LINK folder exactly as it is. **Do not rename the folder nor install the software in another location on the USB stick.**
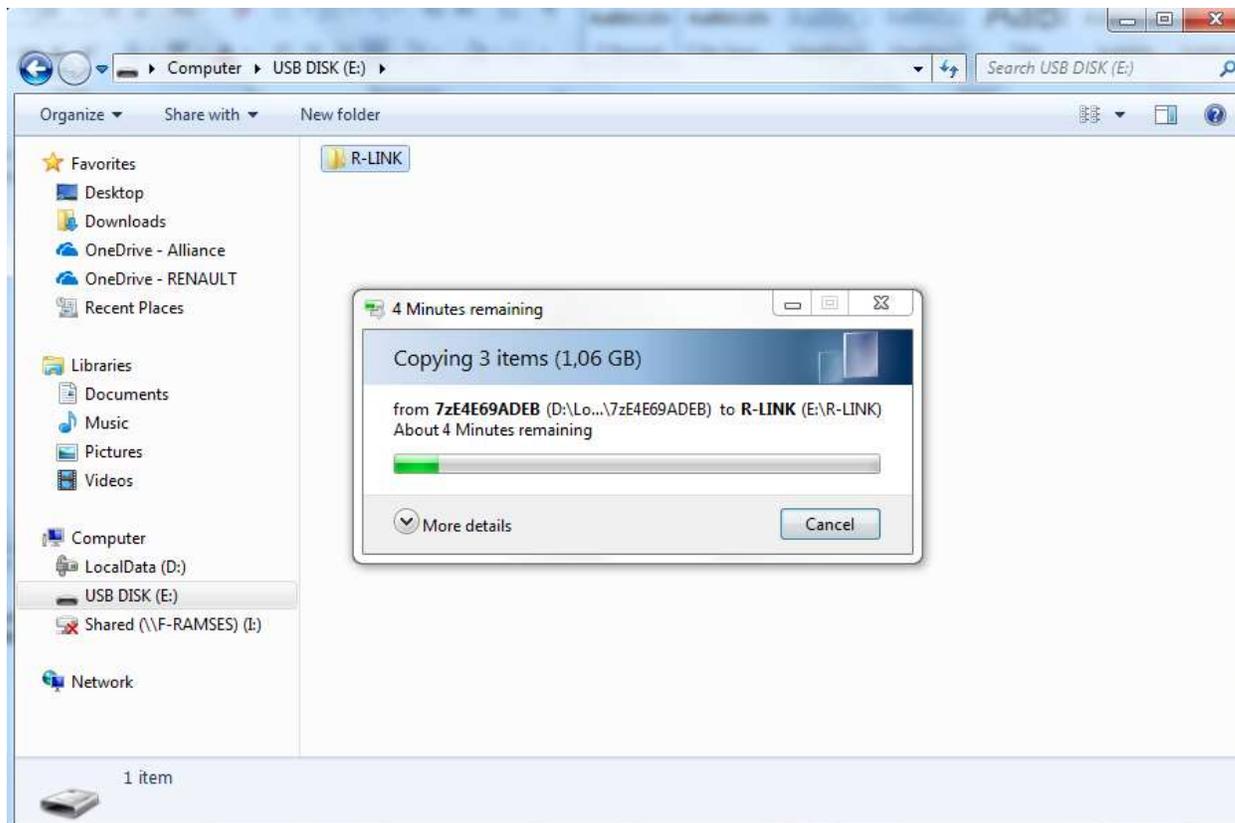
Step 3: View the downloaded file on your USB stick

The folder may contain several files. You can open the folder to check the software has been correctly copied.

Name	Type
chain.pem	PEM File
mm2014_upgrade.lgu	LGU File
mm2014_upgrade.lgu.sig	SIG File

Computer ▸ USB DISK (E:) ▸ R-LINK

Organize ▾   Share with ▾   New folder

Favorites
Desktop
Downloads
OneDrive - Alliance
OneDrive - RENAULT
Recent Places

Libraries
Documents
Music
Pictures
Videos

Computer
LocalData (D:)
USB DISK (E:)
Shared (\\F-RAMSES) (I:)

Network

3 items
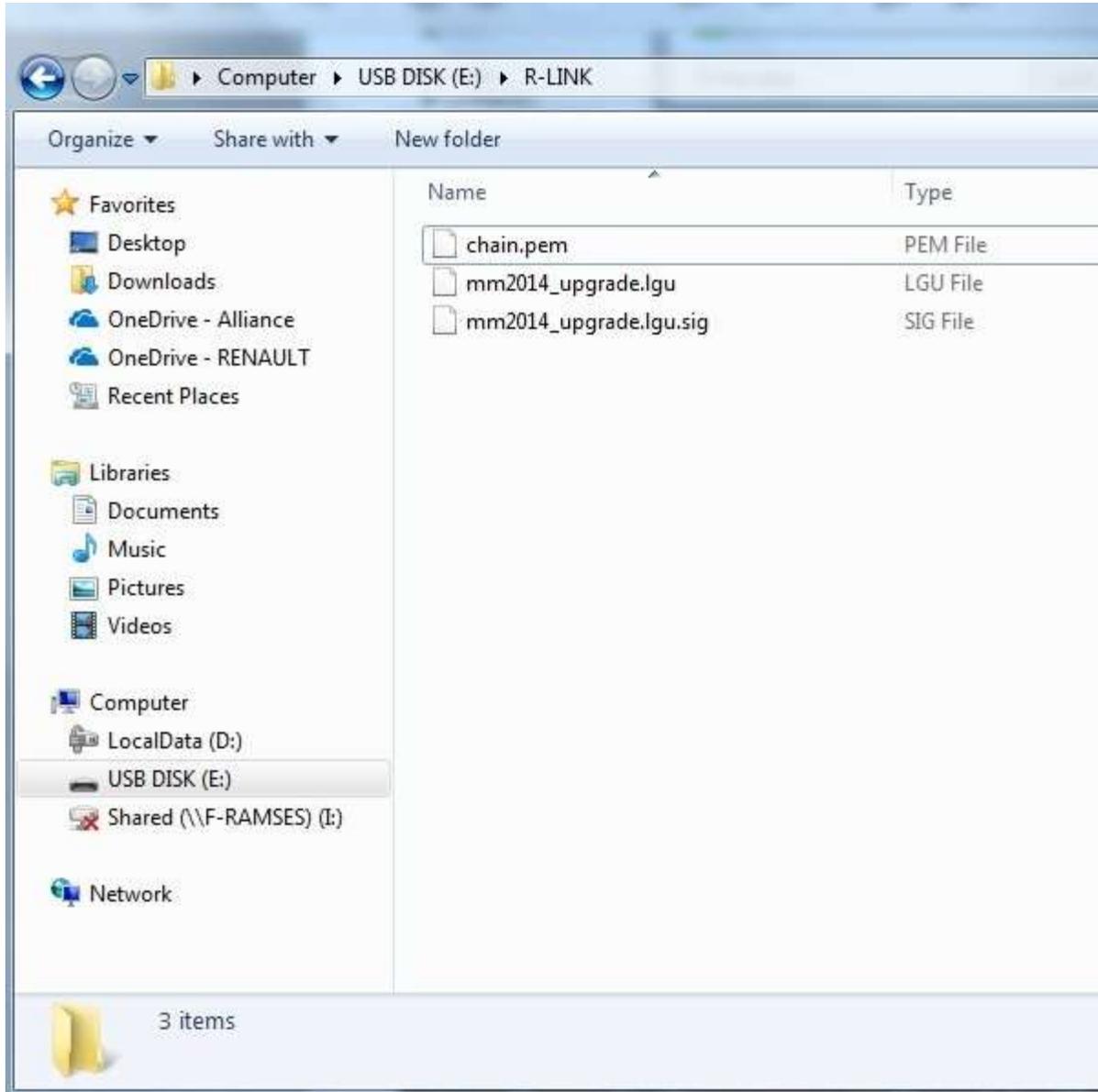
Switch on the engine and your R-LINK 2 system. Plug in your USB stick. The software on your USB stick will be automatically detected after 3 minutes. **Please keep the engine running while the software installs.** It can take up to 10 minutes.

Software update detected. Please wait...

R-LINK 2 will automatically check the file integrity. Then the following screens will be displayed. Choose **"Yes" for all screens** to begin the installation process.

Software updates

Software updates are available on the USB stick/SD card. Do you want to install them now?

No   Yes

⚠ The screen will be black for a few minutes during the installation process.
The R-LINK 2 system may restart several times during the procedure. Rear camera and parking aid sensor will neither be available. **Do not unplug the USB**. A message on the R-LINK 2 will confirm that the installation is successful.

System reboot

This operation requires a system reboot and some current information may be lost. Do you wish to continue?

No   Yes
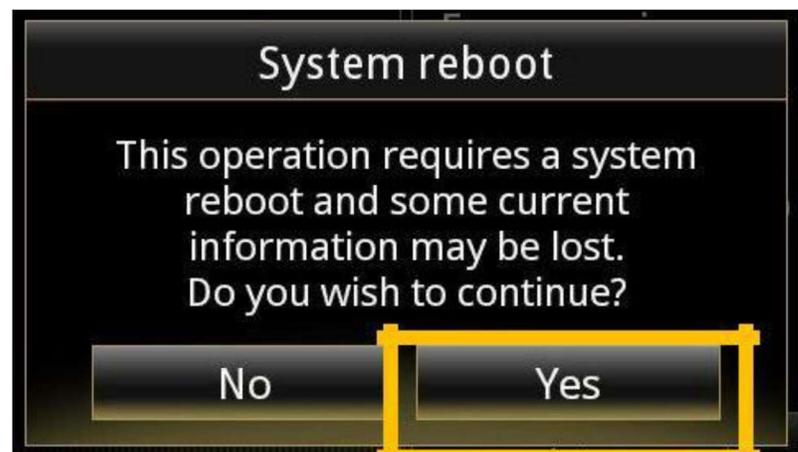
You can now remove the USB stick.

Success of the installation.
New software version has just been installed.
Do you want to remove software update file from USB key/SD card ?

No   Yes

Note that the installation of the new R-LINK 2 software will reset your navigation favorites and navigation history.

You can double check if the software has Installed correctly Menu->System->System Information. Example screen. The version's number is indicated at the time of the download

System information

Software release
2.2.18.520

Boot release
4992

HUID information
CAPSAK **XXXXXXXX**

License ▶

Navigation information
9.12.80.674568

Language
English

System update ▶
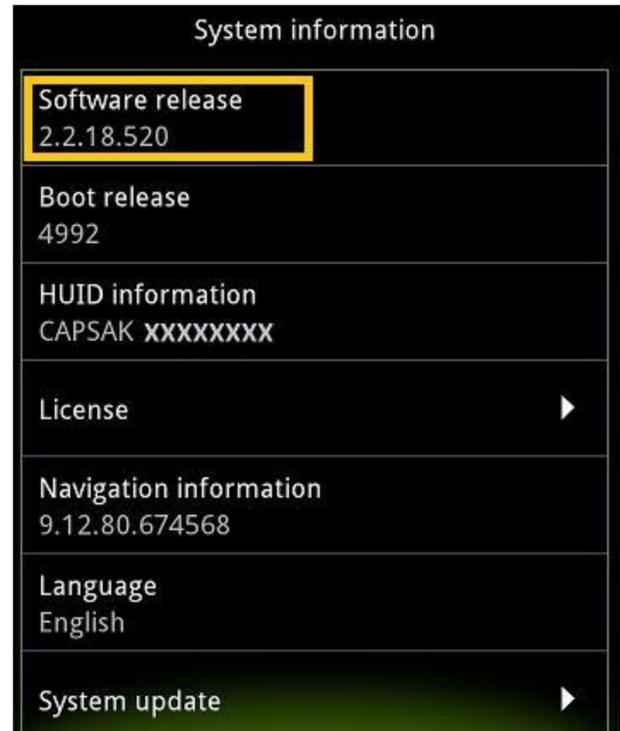
Do not forget to check if your R-LINK 2 system has the connectivity activated for LIVE Info Traffic

ℹ Please go to main menu on your R-LINK 2 and check if the connect button is showing. If connect button showing, follow the instructions below.

↩ | Connect | ≡

ℹ Press the "Connect" button. Accept the different conditions to allow connectivity (you can also fill in your email address (optional).
The activation may take up to 72 hours.

Step 2: Activiating Connectivity

This activation comes free of charge with no obligations. To receive legal terms and conditions, please enter your e-mail:

☐ I accept general terms and conditions of sale. Do you want to activate connectivity now?

No | Detail | Yes